

**Christopher Fletes**

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**Objective:** To obtain a position in which the skills I have already attained could be furthered.

**Skills & Qualification:**

I am a confident open minded young individual that could bring many innovative ideas to the table. I strive to progress with every step I take I make every effort to begin and end strong, whether it be in a group or independently. I work well with deadlines and following directions, I'm also capable working with:

- Maya
- After Effects
- Flash
- Excel
- Illustrator
- InDesign
- Photoshop
- Cinema 4d
- Storyboarding
- Monkey Jam
- Pencil Test
- Word

**Education:**

**Bachelor of Science**, Media Arts & Animation Oct. 2004 – Dec. 2008  
**The Art Institute of California**, San Francisco, CA  
**GPA: 3.4**  
**High School Diploma**, Aug. 1999- Jun. 2004  
**Richmond High School**, Richmond, CA  
**GPA: 3.1**

**Experience:**

**QA Analyst– Electronic Arts (Redwood city, Ca) Aug. 2014–Present**

- Sims 4 MAC QA Analyst
  - Tested with various Mac OSx and computers.
  - Smoked and promoted Code builds / Assets.
  - Work with Developers.
  - Reproducing and writing issues.
  - Created Documents to better ensure productivity.
  - Ran performances testing and written reports

**Software tester & Designer– Pelagic Pressure Systems (San Leandro, Ca) Mar. 2013–20014**

- Software testing
  - Tested with various dive computers.
  - Simulated dives on a simulation device
  - Operated compression tank to simulate dives with assembled dive computers
  - Tested dive data from the dive computer to the software.
  - Compared and reported any issues with the software.
  - Created test plan documents
- Customer Service
  - Manage Customer support emails.
  - Troubleshoot with customer to find a solution.
  - Worked with developers to find and fix the customer issues.
  - Organized customer issues in our database.
- Design
  - Designed the User Interface for a Dive logging app.
  - Designed Icons and assets for software and apps.
  - Designed for iOS devices and MAC OS.

- Designed company's insert cards for packaging.
- Created Mock up screens and logics

**Staff Lead & Coordinator**– **Richmond High school (Richmond, Ca) Aug. 2004–Feb. 2009**

- Managed local School magazine
  - Managed and taught 6 member of my team to create surveys and logics.
- Created graphics for the Student Center: Events and Clubs
  - Created custom designs with Illustrator for new events.
- Coordinated multiple weekly events as well as daily events
  - Helped managed schedule, purchase orders and attendance.
- Organized and promoted special events
  - Held meetings for budgeting and proposal.

**Quality Assurance Tester** – **EA Sports (Redwood, ca) Apr. 2006 – Jun. 2008**  
**Backbone Ent. (Emeryville) Jun. 2010–Sep.2010**  
**Sega of America (SanFancisco, CA) Sept.2012-Jan.2013**

- Tested on Xbox 360, PS3, and Wii Consoles.
  - Tested hardware and peripherals based issues for malfunction / performance.
- Tested and regressed game malfunctions.
  - Verifying beta game no longer has occurring issues.
- Performed online functionality, memory testing, EFIGS language testing
  - Tested from different bandwidths for consistency, using a console kit to view memory speeds, verifying MULTI language hold consistency.
- Installed game versions onto digital DEV kits.
  - Creating Digital version for testing on BETA Consoles.
- Researched and reported bugs within companies' database.
  - Worked with Bugzilla & DevTest to create bug malfunctions reports for developers.

**Stop-Motion Animation Teacher**– **CampEdmo (Edtech) July 2011– Aug.2011**

- Taught Stop-Motion Animation
  - Taught from a lesson plan; the process and basics of stop-motion animation with Clay and editing software.
- Taught a group of 13 students.
  - Students from the ages of 8-12

**Admissions &Records Asisstant** – **Contra Costa College Aug.2011 – Sept. 2012**

- Front Counter Service
  - Provided Customer service to Students with Enrollment, Verifications, and any problems with Admissions
  - Inputted/Updated Students Info and forms into Datatel
- Transcript Evaluator
  - Evaluated student official transcripts from previous colleges

**\*References Provided Upon Request\***